Shinhan Financial Group Safety and Health - Mission, Goals, and Management Policies

Safety and Health Mission	❑ In a strong belief that a healthy and happy organization should be built on the guaranteed safety and health of its employees, workers, and customers. ❑ Shinhan Financial Group sets the following goals for the safety and health of its employees, workers, and customers.
Safety and Health Goals	▪ Establish a sound safety and health management system to promote a sound safety and health culture enterprise-wide. ▪ Fulfill and lead the model ESG management through strict compliance with the safety and health regulations. ▪ Maintain the zero industrial accident workplaces by improving the enterprise awareness of safety and health. ▪ Place the utmost management value on the safety of our employees, workers, and customers.

Safety and Health Management Policy

Shinhan Financial Group takes the safety of its members and customers as its top priority in the management and complies with safety and health regulations.

To this end, Shinhan Financial Group declares the Safety and Health Management Policy to increase the enterprise-wide awareness on safety and health and provide them with a healthy and happy workplace.

- Shinhan Financial Group Safety and Health Management Policy -

1. Establish, communicate, and implement the goals, policies, and action plans to achieve safety and health every year.

2. Monitor the safety and health compliance regularly and take action for improvement as needed.

3. Proactively discover and improve hazard and risk factors in the workplace to prevent and zeroize safety accidents in the workplace.

4. Collect employees' opinions on safety and health and provide safety-related publicity programs on a regular basis to reinforce enterprise-wide awareness of safety and health.

5. Actively support budgets related to personnel, facilities, and organizations required to promote a safer and healthier culture and environment.

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Cho Yong-byoung, CEO of Shinhan Financial Group